



## PRIVACY STATEMENT

**The Compliance Company values your privacy. This statement responds to questions you may have about how we treat your data. If you have any additional questions or concerns, you may always reach out to us ([info@thecompliancecompany.eu](mailto:info@thecompliancecompany.eu)).**

### **What data is stored by TCC and for what purpose?**

The Compliance Company mainly obtains personal data in the context of services that we provide to you as a client, when you act as a supplier and when we store contact data in our CRM system. In addition, we generate data by using cookies to optimise the use of our website and improve our services.

### **How is the data secured?**

The Compliance Company takes your personal data seriously and keeps an eye on how your personal data are used within our organisation at all times. We have taken measures to protect your personal data. Our website is protected with a SSL certificate.

### **Do you disclose personal data to third parties?**

Personal data, as well as any other information in our possession, will not be disclosed to third parties unless it is required in the context of the performance of our services or if we use a third party to assist us, e.g. our website hosting company. We may also be required to provide personal data to third parties on the basis of a statutory obligation.

### **What data do you collect when I visit the website?**

The Compliance Company makes use of functional and analytical cookies to generate anonymous user statistics to make our websites more user-friendly and to improve our services. The Compliance Company uses Google Analytics from Google Inc. (Google). Google uses aggregated statistical information to give us an understanding of how visitors are using our website. To protect your privacy, we have configured Google Analytics to only store part of our visitors' IP address and to not share data with others. Google may only provide this information to third parties if it has a statutory obligation to do so or to the extent that the third parties are processing the information on Google's behalf. If you want, you can turn off Google Analytics tracking for our website.

### **What data do you use when providing your services?**

We use personal data that are necessary to provide services to our clients. Such data may include name, (email) address, phone number, function title and position in the company. The data are required for a proper performance of our services as agreed with you.

### **What data do you store on suppliers and for what purpose?**

In our contacts with suppliers we may be required to store personal data. Such data may include e.g. name, (email) address, phone number, function title, position in the company and payment data including bank account number. The data are required to properly negotiate or execute the contract between you and us.

### **What data is stored in your CRM system and for what purposes?**

The Compliance Company has a database in which it keeps track of its contacts, including details such as name, email address, phone number, function title and position in the company. The data are used to contact you for our services and to send you newsletters and invitations for event. You can unsubscribe or indicate your preferences by responding to the received e-mail or contact us at [info@thecompliancecompany.eu](mailto:info@thecompliancecompany.eu).

### **How long do you keep the data?**

We clean up our files regularly and will not keep your data longer than necessary, but we are under an obligation to keep part of the data as part of our legal (and fiscal) retention obligations. The Compliance Company will keep its files for 7 years, which may include your personal data.

### **Can I get access to my personal data stored by The Compliance Company?**

If you have questions or a complaint about how The Compliance Company uses your data, please contact us and we will respond to your query as soon as possible, but in any case, within 30 days:

The Compliance Company B.V.  
Koninginnegracht 19  
2514 AB Den Haag  
T: + 31 (0)70 217 12 90  
[info@thecompliancecompany.eu](mailto:info@thecompliancecompany.eu)

**What are my rights in relation to my personal data?**

We find it important to mention that you have specific rights in relation to your personal data stored by us:

- Right to inspect at any time your data in our files
- Right to correct your data in our files, if inaccurate, outdated or incomplete
- Right to object to or limit the processing and use of your data.
- Right to withdraw consent for the processing of your personal data
- Right to be forgotten which means that you may request us to delete all personal data about you.
- Right to receive of your data in a machine-readable format
- Right to file a complaint with the Dutch data protection authority, the Autoriteit Persoonsgegevens

This statement will be updated from time to time. The most recent version is always available on our website.

27 May 2019